User Support

- The AIM Program System Support Office, NAVAIR, Orlando provides user support in the following areas:
  - Software Support
  - Implementation Support
  - Ongoing Support

Software Support

- Provides AIM software and documentation to authorized users
- Provides software updates and improvements
- Community specific software customization

Implementation Support

- Integration support for loading AIM on existing networks and various computer configurations
- Assistance developing plan for conversion of legacy content into AIM

Ongoing Support

- Assistance with submitting program improvement recommendations
- Trouble Desk support for technical or functional problems
- On-site troubleshooting support teams as necessary (within budget constraints)

Contact Information

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